

Terms and Conditions

Welcome to Kelowna Balloons! These Terms and Conditions ("Terms") govern your access to and use of our products, services, and website [<https://www.kelownaballoons.com/>] (the "Site"). By accessing or using the Site, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Site.

1. Use of the Site

You must be at least 18 years old to use our website and services. By using the Site, you represent and warrant that you are at least 18 years old. You agree to use the Site for lawful purposes only and in compliance with all applicable laws and regulations.

2. Intellectual Property

All content on the Site, including text, images, graphics, logos, and designs, is the property of Kelowna Balloons or its licensors and is protected by copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, or create derivative works of any content on the Site without our prior written consent.

3. Ordering and Payment

When you place an order through our website, you agree to provide accurate and complete information about yourself and your payment method.

All orders are subject to availability and acceptance by Kelowna Balloons. We reserve the right to reject or cancel any order at any time for any reason.

Payment for orders must be made in full at the time of purchase. We accept payment via [Accepted Payment Methods].

4. Shipping and Delivery

We will make every effort to ship your order in a timely manner. However, we are not responsible for delays in shipping or delivery that are beyond our control.

Shipping costs and delivery times may vary depending on your location and the shipping method selected at checkout.

5. Returns and Refunds

We want you to be completely satisfied with your purchase. If you are not satisfied for any reason, please contact us within [Number] days of receiving your order to arrange for a return or exchange.

Returned items must be in their original condition and packaging. We reserve the right to refuse returns or exchanges that do not meet these criteria.

Refunds will be issued to the original payment method within [Number] days of receiving the returned item.

6. Limitation of Liability

To the fullest extent permitted by law, Kelowna Balloons shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with your use of the Site or our products or services.

In no event shall our total liability to you for all damages exceed the amount paid by you for the product or service giving rise to the claim.

7. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Kelowna, Canada, without regard to its conflict of law principles.

8. Changes to These Terms

We reserve the right to update or modify these Terms at any time without prior notice. Any changes will be effective immediately upon posting on the Site. Your continued use of the Site after the posting of revised Terms constitutes your acceptance of the changes.

9. Contact Us

If you have any questions or concerns about these Terms, please contact us at <https://www.kelownaballoons.com/>.

Last Updated: May 09, 2024